

From: Mary E. Daudelin
To: Microsoft ATR
Date: 1/26/02 3:07pm
Subject: Microsoft Settlement

To: United States Department of Justice

Subject: Microsoft Settlement Comments

Date: Friday, January 25, 2002

To paraphrase Mr. Glassman's comments pertaining to the Microsoft settlement, I feel that AOL could better spend its time in further analysis of its own product (especially with regard to its deployment overseas) rather than in continuing to pursue this case. My own personal experience with AOL has led me to believe that full utilization of the Internet is, in fact, restricted, when using their application.

As a developer of WEB applications for research, business and educational purposes, I have utilized a variety of browsers, development tools and operating systems while producing and testing my applications. Although I use their NT servers and take advantage of their many development tools, such as FrontPage 2002, I have not found that the public cannot access my applications, regardless of their operating system and/or browser type (with the exception of an occasional prototype). In fact, until recently, Netscape has always been my personal choice of browser as it was the one that originally introduced me to the Internet. And SUN's StarOffice product has produced many graduate-school presentations for me.

Because Internet Explorer is so forgiving of my JavaScript scripting errors, I find that I often HAVE to make myself utilize other browsers/systems in my testing to ensure that users who do not utilize their products/systems are not inundated with JavaScript errors that I have overlooked in my own code. My personal belief is that Microsoft has some damn good programmers that pay attention to detail, and, as such, should not be penalized for their technical excellence.

Yes, my job would be even easier if I could convince everyone on this planet to use Microsoft OS's and browsers, IBM laptop computers, the same size monitor and to access the Internet via cable, however, since this attitude smacks of the old telecom mentality (a black rotary phone for everyone, by God!), and because we all have our different comfort levels, I will remain silent on that subject and continue to jump back and forth between computers/systems/browsers in my testing.

In closing, I feel that Microsoft should be used as an example of what works in our economy (little, if any, debt and innovative, easily accessible business solutions at a reasonable cost) and that this case should come to

immediate closure.

Sincerely,

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